

QUALITY POLICY

To provide:

- ❖ **Quality Products** at a
- ❖ **Competitive Price**, while maintaining
- ❖ **On-Time Delivery** and
- ❖ **Continual Improvement** of the Quality Management System, Process Flows and Overall Business Operations.

QUALITY OBJECTIVE

- ◆ To maintain an effective Quality Management System Complying with AS9100, and to incorporate Continual Improvement of all related processes, measured as efficiency improvements by percentage and profitability.
- ◆ To endeavor at all times, to maximize Customer Satisfaction with the products and services provided by Acromil, LLC, based on constant Communication and Customer Results. Measure to include Customer Complaint activity with established annual Goals.
- ◆ To achieve and maintain a level of Quality which continues to enhance Acromil's Reputation in the Aerospace Manufacturing Industry, through constant monitoring and continual improvement of Product Quality. Measures to include Quantity Delivered vs Rejected for both customer and Supplier, measurable as a percentage. Additionally scrap will be monitored to established goal as percentage.
- ◆ To maintain compliance to Customer Established Schedules and Delivery in accordance with Customer needs and Requirements, through a constant risk assessment, focus on, and review of these requirements. Measures will be monitored by percentage, i.e. shipped On-time vs late, this will apply to Customers and Suppliers.
- ◆ To maintain Linkage through people and people results utilizing; Training, Development, Involvement and Communication. Turnover rates to be measured and monitored.

STRATEGIC DIRECTION

VISION

We are committed to become one of the World's foremost suppliers of machined parts, state-of-the-art Tooling and complete sub-assemblies for the Military, Commercial, Aircraft and Space Industries. We will maintain our ability to machine any material in the most efficient way possible by keeping ourselves informed of all applicable Technical advancements. It is our intention to become the Benchmark to which all Companies in our field compare themselves as they strive to improve their Business Practices.

MISSION

We are in business to deliver "consistent" profit to our parent company and to provide a stable-working environment for our employees. This can only be accomplished by "consistently" delivering quality products in a timely manner to our Customers at the World's most competitive prices.

GOALS and BUSINESS OBJECTIVES

Profitability, continually manage and reduce overhead costs, continue to execute offload plans for parts with negative margins, increase gross profit to 20 percent.

Revenue Growth, increase win percentage to support sales revenue and backlog growth.

Continuous Improvement, implementation of Lean principals, continue to improve overall manufacturing efficiency.

Customer Service, maintain constant communications and develop customer relationships as a primary objective to retain customers and generate repeat and follow-on revenue.

Revision History / Approvals

Rev	Date	Section	Paragraph	Summary of change	Authorized by
A	12-15-17			Initial issue	R.A. Rischar

Approvals

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